



# DIS 2.0

THE SUN SOFTWARE AG DIS 2.0 – GET THERE FASTER!

## DESIGNED, BUILT AND DELIVERED BY THE ENDURING PARTNERSHIP OF SOFTWARE AG AND SUN MICROSYSTEMS – WORKING SUCCESSFULLY WITH THE GOVERNMENT GATEWAY SINCE 2003.

### Did you know:

Our customers have successfully deployed the Sun Software AG DIS to support:

- Massive transaction volumes – more than 90% of all Government Gateway transactions in 2007 went through Sun Software AG DIS devices
- The collection of fees and payments through credit and debit cards online, through automated telephony and in contact centres
- Authentication of citizens and organisations to government services
- The secure sharing of information, including biometrics, between government departments
- Guaranteed delivery of information from individuals and businesses to government

### Designed for the Government Gateway

The Sun Software AG DIS is designed specifically for the task of enabling organisations to efficiently implement Government Gateway capabilities. It provides functionality in support of transactions, data sharing, authentication and electronic payments.

### DIS 2.0 – Meeting the demands of citizens and government alike

We set ourselves the highest of standards when we introduced the Sun Software AG DIS in 2003. So how did we improve this market-leading product? Listening to feedback from our customers and prospects, our dedicated Government Gateway team has:

- Improved the reliability and availability of the DIS – to ensure that your critical services are always ready to meet customer demands.
- Improved support for business decision making – enabling you to better

understand how to manage your services through peaks in demand

- Improved manageability – providing you with greater control over your services to enable you to serve your customers more effectively.
- Lowered the total cost of ownership – by making it even simpler for a single DIS to be shared between co-operating government organisations and across live, reference and test environments.
- Enabled you to get there faster – by enhancing our training, support and consultancy packages, coupled to proven products for rapidly implementing Government Gateway authentication, data sharing and electronic payments.

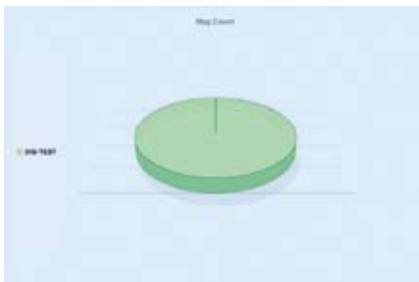
### Better Reliability & Availability

Ensuring that your Government Gateway connection remains available at all times is crucial to providing a first class service to the citizens and businesses that rely on your Government Gateway services. That's why

Sun and Software AG have upgraded the DIS to use Solaris 10. This state-of-the-art operating system provides DIS 2.0 customers with the benefits of predictive self-healing, allowing potential failures in both hardware and software to be mitigated before they occur. Combined with a complete refresh of the DIS software to improve both reliability and performance, DIS 2.0 is a significant step forward towards the goal of making transformational government a reality.

### Enhanced Support for Decision Making

So that you can make both operational and strategic decisions about your services, DIS 2.0 provides an enhanced and comprehensive set of pre-built statistical reports, enabling you to examine the availability, reliability and popularity of your Government Gateway services over time.



Statistical Reporting and Charting in DIS 2.0

Operational decision making is improved by DIS 2.0's ability to provide 'in-flight' transactional analysis showing real-time information on transactions being processed. It also provides tighter integration with third party enterprise management tools facilitating automated management of your services.

### Easier to Manage

The Sun Software AG DIS has always been simple to manage – a pre-requisite to ensure reliability and lower costs of your Government Gateway services. To improve still further in this area, DIS 2.0 introduces:

- A new, browser based Hub & Spoke monitor, enabling true end-to-end tracking of the lifecycle of a transaction, with the ability to configure alerts for

overdue transactions and automated deletion of completed transactions thereby reducing total administrative effort.

- An all new health monitor, providing administrators with a visual and clear indication of the health of all DIS 2.0 components, essential to ensuring the best possible service availability.
- Improved management console usability, taking advantage of advances in user interface design made possible by Software AG's webMethods suite.
- Better security and audit – including digital signing of request and response documents and a more detailed audit trail - leading to a greater level of business assurance of transaction integrity.



Improved manageability and usability is standard in DIS 2.0

### Lower Total Cost of Ownership

The Sun Software AG DIS has always been capable of being shared between co-operating organisations to lower the total cost of ownership of a connection to the Government Gateway. In DIS 2.0, simplification of the processes involved in configuring multiple message delivery endpoints for incoming messages means that this option becomes evermore cost effective.

DIS 2.0 now takes advantage of Solaris Zones (virtualisation), allowing, for example, a reference and production Government Gateway environment to be configured on a single physical server, subject to licence. This new feature potentially reduces the costs involved in launching new services incrementally and in implementing new releases of the

Government Gateway as they occur.

### Get There Faster – Product and Support Packages

Software AG offers a range of product and support packages to enable your organisation to get the best from your Government Gateway investments, including:

- The Software AG Identity And Entitlement Management Product, for the rapid implementation of Government Gateway based authentication for citizens, organisations and agents. Ensure that the people who are entitled to your services gain access with minimum cost and effort, while protecting their personal information from unauthorised access.
- The Software AG e-Payments Product – the most popular way of implementing the Government Gateway payments engine. It provides a simple to configure product for self-service, telephony and contact centre payments incorporating address verification, CV2 and 3D Secure fraud prevention measures
- Standardised training, consultancy and support packages, including a 24x7 option, for all of your ongoing Government Gateway requirements.

### A Trusted Partner

Software AG is proud to be a key Government Gateway Alliance Partner, furthering the use of common infrastructure and best practices within the UK public sector. Our track record of successful Government Gateway service implementations and migrations means that when your organisation is looking to deploy or expand your Government Gateway services, we should be your first port of call.

To purchase DIS 2.0, arrange a DIS 2.0 upgrade or obtain further information on all our Government Gateway implementation programmes, contact Software AG on:  
 Email: [sales@softwareag.co.uk](mailto:sales@softwareag.co.uk)  
 Phone: **0800 731 6079**

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